

Communicating with your family or friends

It may be necessary, with your consent, for staff to discuss your care or discharge plans with a relative or friend. It's useful if you can nominate one person that you'd like staff to communicate with.

Useful information

Ward visiting times are **2pm to 5pm** and **6pm to 7pm** (these times may be subject to change).

 **0118 904 3096**

We can also arrange virtual (Facetime) calls.

Protected mealtimes are at **12pm to 1pm** and **5pm to 6pm**. These times are to ensure patients do not get distracted whilst eating. Please do not be offended if staff do not allow your visitor on the ward. Please speak to the ward staff, or ask your relative or friend to discuss with the ward staff, if you would benefit from assistance during mealtimes.

Other ward phone numbers:

07798 655 106

0118 904 3098 (Female bay)

0118 904 3097 (Male bay)

We hope that your stay with us will be happy and effective in ensuring safe discharge.

 **Jubilee Ward**
Upton Hospital
Albert Street, Slough, SL1 2BJ

 berkshirehealthcare.nhs.uk

Jubilee ward

Upton Hospital, Slough



Information
for patients

Jubilee ward is a Community Inpatient ward within Upton Hospital in Slough with a Nightingale set-up of male and female bays.

We care for a range of patients with different needs, providing support and discharge planning when they no longer need acute hospital care.

Admission

When you are admitted to the ward you will be assessed by the relevant professionals from the Multi-Disciplinary Team (MDT), e.g., consultants, doctors, advanced nurse practitioners, physiotherapists, occupational therapists, and nurses. The team will work with you to ensure a safe and timely discharge.

Your goals may include being able to walk a certain distance, improving your confidence, walking with a different aid, or being independent with everyday tasks, such as washing and dressing.

What you should bring

Family, friends or carers may need to bring these items to the ward for you - **please label all items.**

Clothing

- Day clothes, including belts or braces
- Nightdress/ pyjamas and dressing gown
- Well-fitting slippers and shoes (low heel)

Toiletries

- Soap, shampoo and bodywash
- Toothpaste, toothbrush
- Denture cream and/or cleaning tablets, e.g. Steradent
- Deodorant
- Moisturising body lotion
- Shaving cream, razor/ electric razor



Discharge planning

Jubilee ward is a short stay ward and, as such, we are required to set an estimated discharge date (EDD) soon after you are admitted. This date is the date we plan to discharge you.

Please be aware that this date may be brought forward or pushed back depending on your progress and the arrangements for discharge. **It is not set in stone.** The team may need to coordinate with social services to provide appropriate support on discharge.

It may be appropriate for you to continue your progress with community-based professionals after you have been discharged for you to continue your progress.

Your care

We will discuss your care and plans for discharge with you regularly during your stay. However, if at any time you would like an update on your progress, you can just ask any member of the team. If you require specific information, we may ask the appropriate professional to talk to you. There are daily meetings where your case is discussed, and discharge dates reviewed.

Discharge

Going home from hospital can be a daunting time for patients and their relatives or carers. If you have any concerns, please speak to a member of staff.

