



# Health Misinformation

# Not all health information is reliable.

## Low quality health information is ...

- Confusing and contradictory
- · Eye grabbing headlines click bait
- Misinterpretation of scientific studies
- · Can be politically motivated
- And more....

## Low quality health information can lead to ...

- · Confused patients
- Poor decisions
- · Poorly managed health
- Wasted appointments
- Danger to lives
- Preventable costs to the NHS

# How do we tell what health information is good?

We can use a checklist to look at information. There is a checklist for websites and a checklist for social media posts.

The Patient Information Forum have created a leaflet which can be given to patients to help them to find trusted health information. It can be downloaded at: <a href="https://bit.ly/47EikVL">https://bit.ly/47EikVL</a>

#### **CRAPP** checklist for websites

- Current? When was it published? Are the references current?
- Relevant? Does the information relate to my topic? What is the audience?
- Authoritative ? Who is the author publishing this information?
- Accurate ? Where does the information come from (online, leaflet, advice)?
- Purpose ? What is the purpose of the information?

### SHARE checklist for social media posts

- **Source** ? Is it written by a trusted source with a reputation for accuracy?
- Headline? Always read beyond the headline.
- Analyse ? Make sure you check the facts. You can use a fact-checker.
- Retouched? Do the pictures or videos look like they have been retouched or edited?
- Error ? Look out for mistakes like typos, bad grammar, look-alike URLs

## **Trust information sources**

Many NHS Trusts and health charities have registered for a PIF Tick which is the UK quality mark for trusted health information.

Look for the PIF Tick logo. More information about the PIF Tick scheme can be found at: piftick.org.uk



#### **Useful websites:**

NHS www.nhs.uk/

Berkshire Healthcare NHS Foundation Trust www.berkshirehealthcare.nhs.uk

Patient patient.info/

Health Talk healthtalk.org/

Medline Plus medlineplus.gov/

Easy Health www.easyhealth.org.uk/

These websites are aimed at healthcare staff but include information for patients.

**BMJ Best Practice** 

oidc.sso.bmj.com/login?idp=oac&login\_redirect=BP

**UpToDate** 

www.uptodate.com/login/open-athens

