

Patient Safety Partner (PSP)

Role 3

What is a Patient Safety Partner?

The Patient Safety Partner (PSP) is a new and evolving role developed by NHS England to help improve patient safety across healthcare in the UK. This is part of the new Patient Safety Incident Response Framework (PSIRF).

Patient Safety Partners (PSPs) act as ‘knowledge brokers’ as they often have the insight of a user of services across different parts of the NHS or may have experience of avoidable harm and can therefore help inform learning and holistic safety solutions that cross organisational boundaries. They provide a different perspective on patient safety, one that is not influenced by organisational bias or historical systems. By reinforcing the patient voice at all levels in an organisation and across integrated care systems, PSPs can support a patient-centred approach to safer healthcare.

What does it involve?

Role 3 (this role) is to input to the organisation’s committees and working groups as shown in the table below.

Role Requirements	Role 3
Nature of Activity	PSP is a member of a working group which meets regularly (policy and service design, commissioning reviews, task and finish programmes, etc).
Level of input	Input to the organisation’s committees and working groups.
Example roles or activities	Member of a working group established to undertake a local review/audit of environment, equipment or clinical practice; e.g. a review of potential ligature points or falls assessments. The review will be timebound and identify actions/ recommendations to improve safety.
	Involvement in a patient safety improvement project which meets regularly: e.g. a review of the trust discharge policy or patient identification policy.
	Involvement in a task and finish group to design patient information; e.g. on what to expect during a hospital stay or GP appointment, or how to reduce the risk of falling.

Role Requirements	Member of a working group established to implement a new national or organisational policy/ procedure, e.g. national safety standards for invasive procedures.
	Involvement in a task and finish group to develop and evaluate tools and technologies to improve patient safety.
	Involvement in local participation in national patient safety improvement programmes.
Expenses/ remuneration	B – Reasonable out-of pocket expenses covered.

Find out more

Visit NHS England website for more information on Patient Safety Partners

Web www.england.nhs.uk/publication/framework-for-involving-patients-in-patient-safety-appendices/

Web www.england.nhs.uk/patient-safety/patient-safety-involvement/framework-for-involving-patients-in-patient-safety/

Contact us

Email us for more information, or to speak with a member of staff about becoming a Patient Safety Partner

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